

Privacy Policy

Please note that the Privacy Policy was last revised on Dec 22, 2025.

Reachox ("we", "our", or "us") respects your privacy and is committed to protecting it through this Privacy Policy. This document explains how we collect, use, disclose, and safeguard your information when you use the Reachox mobile application ("App").

By using the App, you ("User") agree to the collection and use of information in accordance with this policy.

1. General Information

Reachox is designed to provide innovation, entrepreneurship, and technology-related services and experiences.

We aim to collect only the minimum data necessary to operate, improve, and secure the App.

We do not sell, rent, or trade user data to third parties.

2. Information We Collect and How We Use It

2.1 Personal Information (Mandatory)

To use the Reachox App and access its core features, users are required to provide certain personal information during registration or onboarding. This information includes:

- Full name
- Email address
- Phone number
- Location
- Civil ID

Usage:

- To verify user identity
- To create and manage user accounts
- To ensure eligibility and compliance with applicable regulations
- To communicate with users regarding services, updates, and support
- To operate, maintain, and improve the App's functionality

Failure to provide the required information may prevent access to some or all features of the App.

2.2 Automatically Collected Information

When you use the App, certain information may be collected automatically, including:

- Device type and model
- Operating system and version
- App version
- IP address (used only for security and diagnostics)
- Usage data (screens viewed, interactions, crash logs)

Usage:

- To ensure app stability and performance
- To diagnose technical issues
- To improve user experience and app functionality

2.3 Permissions

Depending on features used, the App may request access to:

- Internet connectivity
- Notifications

All permissions are used strictly for their intended functionality and can be managed through your device settings.

2.4 Data Storage and Security

We implement reasonable technical and organizational security measures to protect your data, including:

- Secure servers and databases
- Access controls
- Data minimization practices

However, no method of electronic storage or transmission is 100% secure, and we cannot guarantee absolute security.

3. Data Sharing and Disclosure

We may share data only in the following cases:

- With service providers that help operate the App (e.g., hosting, analytics), under strict confidentiality agreements
- When required by law, regulation, or legal process

- To protect the rights, safety, or property of Reachox or its users
- We do not allow third parties to use user data for advertising or marketing purposes.

4. Legal Information

4.1 Compliance with laws

Reachox complies with applicable data protection and privacy laws, including:

- General data protection principles
- App Store and Google Play privacy requirements

4.2 Data Retention

We retain personal data only for as long as necessary to fulfill the purposes described in this policy, unless a longer retention period is required by law.

5. Changes to This Privacy Policy

We may update this Privacy Policy from time to time.

Any changes will be reflected by updating the “Effective Date” at the top of this document.

Continued use of the App after changes means acceptance of the updated policy.

6. Contact Information

If you have any questions or concerns regarding this Privacy Policy or your data, you may contact us at:

Reachox Co.

Email: info@reachox.co

Website: www.reachox.co